Refund Policy

At CenPlus, we strive to ensure our customers are completely satisfied with their purchases. If for any reason you are not satisfied with your order, we offer a straightforward refund process.

Refund Process:

Initiating a Refund: To initiate a refund, please contact our customer service team within 30 days of receiving your product. Provide your order details and the reason for the refund request.

Contact Information: For refund inquiries, please contact us at support@cenplus.com.au.

Processing Time: Once your refund request is received and approved, please allow up to 30 days for us to process your refund.

Refund Method: Refunds will be issued to the original method of payment. You will receive a confirmation email once your refund has been processed.

If you have any questions or need further assistance, please do not hesitate to contact our customer service team.

Thank you for shopping with CenPlus!